

CALIFORNIA TOBACCO ENDGAME CENTER FOR ORGANIZING AND ENGAGEMENT

A project of the American Heart Association.

# Social Media for Virtual Day of Action

Amber Valenzuela, MPH, Field Media Advocacy Manager Jacque Marianno, Digital Strategies Director Candy Guinea, MFA, TECC Social Media Coordinator California Tobacco Endgame Center for Organizing and Engagement in collaboration with Tobacco Education Clearinghouse of California

April 1, 2021

# Tobacco Endgame Center for Organizing & Engagement

Serving the community organizing and engagement needs of California's tobacco control community.



#### **Technical Assistance**

One-on-One/Group Consultation

Coalition Development & Strategy

Media Advocacy

Technical Assistance Portal (see website)



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Resources

Organizing Toolkit Campaign Playbook Materials Translation



Community Organizing & Engagement Media Advocacy Affinity Calls Webinars Training

# Our Team & Contact Info



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#### www.organizingtoendtobacco.org

Submit a Help Request at <u>www.organizingtoendtobacco.org/supportgateway</u> The California Tobacco Endgame Center for Organizing & Engagement is a project of the American Heart Association. Funded by the California Department of Public Health, Grant Number: 19-10090



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# Learning Objectives

CALIFORNIA TOBACCO ENDGAME CENTER FOR ORGANIZING AND ENGAGEMENT A project of the American Heart Association. Become familiar with tobacco control social media tools and resources

Learn how to schedule posts on social media

Discover best practices for social media campaigns

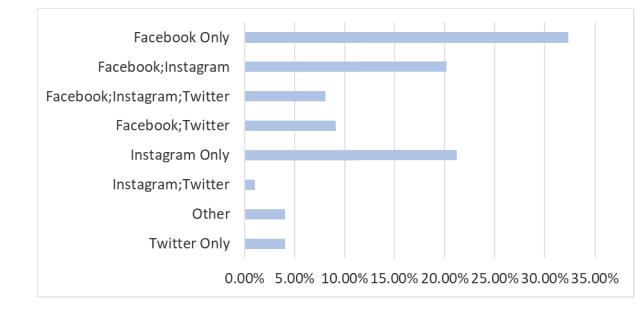
Understand where VDOA-specific social media posts are and how to use them

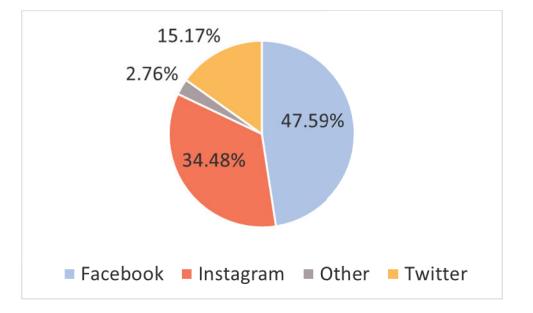
Review the social media schedule for Virtual Day of Action

Learn tips for training others on social media for Virtual Day of Action

## Question Time! Poll Question

#### Which social media platform are you planning on using for Virtual Day of Action?







## Question Time! Poll Question

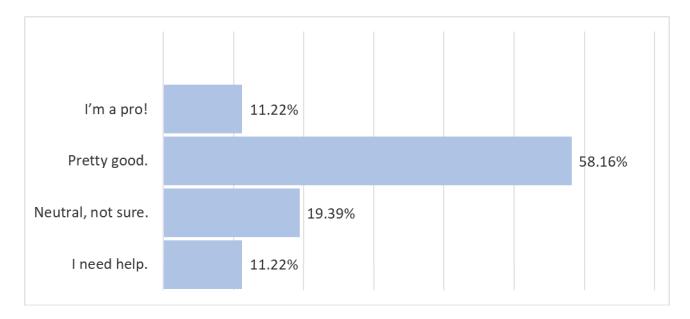
I'm a pro!9.18%Pretty good.32.65%Neutral, not sure.31.63%I need help.24.49%I don't know what you're talking about.2.04%

#### How confident are you in using social media?



## Question Time! Poll Question

How confident are you in scheduling social media posts?





## Tobacco Education Clearinghouse of California

Candy Guinea, MFA, TECC Social Media Coordinator



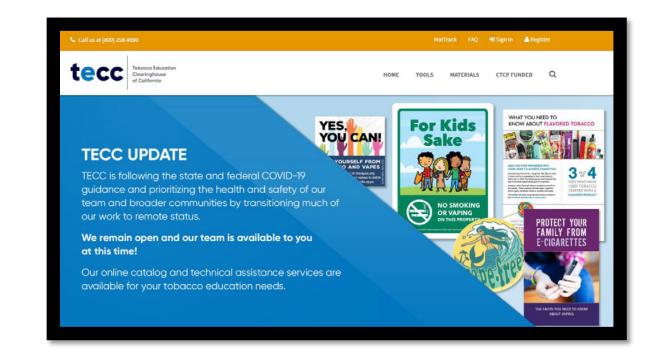
# I & E Virtual Day of Action 2021 Social Media Training

Candy Guinea Social Media Coordinator Xinran Cui Dhaliwal Project Coordinator II

tecc.org

## **Online Catalog**

Free downloadable
 brochures, fact cards,
 posters, signs, and
 much more!

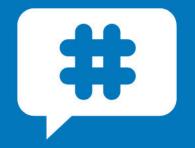




### **Social Media Lessons**

- + TECC Social Media Toolkit and Resources
  - Reviewing the Social Media Toolkit and different free resources on the TECC website
- + How to Pre-schedule Content
  - Scheduling posts through Facebook, Instagram, and Twitter
  - Benefits scheduling on 3<sup>rd</sup>-party websites, HubSpot, Buffer, Tailwind, etc.
- + Social Media Campaign Best Practices
  - How to use hashtags, Twitterstorms, shortening links, tagging relevant stakeholders





## **TECC Social Media Toolkit**

- Free, comprehensive guide to help CTCP funded projects with social media
- + Available for any program or organization working in tobacco control.





## TECC Social Media Message Library

Library of sample social media
 posts and images organized by
 content sections





## **TECC Images Gallery**

Free gallery featuring high resolution, tobacco-control related
 images to use on social media or in
 campaigns.



#### **How to Pre-schedule Content**

#### + Facebook Business Suite

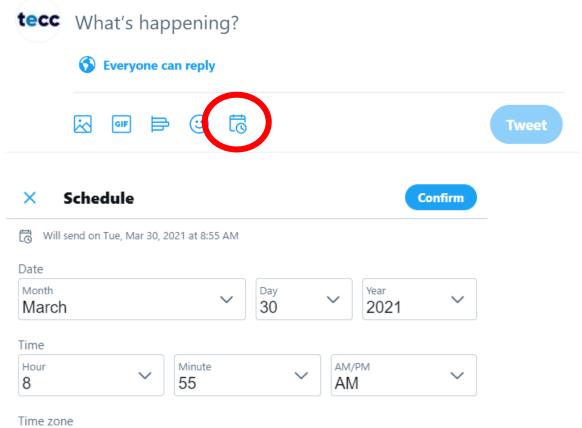
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CA RISE	Customize Your Facebook Post These features and text will only appear in Facebook post.		
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Tobacco Educatio Clearinghouse of California

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#### How to Pre-schedule Content

#### + Twitter



America/Los Angeles



Tobacco Education Clearinghouse of California

Scheduled Tweets

#### **Pre-schedule Content**

- + Social media schedule platforms
  - HubSpot, Buffer, Sprout Social, Tailwind, etc.
- + Benefits
  - Can streamline content posting
  - Analytic tools and data
- + Cost
  - Starts at \$10-\$50/month
- + Troubleshooting
  - Help Center & Customer Service



## **Social Media Campaign Best Practices**

- + Hashtags
  - Always use hashtags on posts, especially important when a part of a strategic campaign
  - Use topic specific hashtags vs. general
  - Always capitalize the first letter of each word for accessibility
  - Examples
    - #VoicesAgainstTobacco, #TobaccoFree,

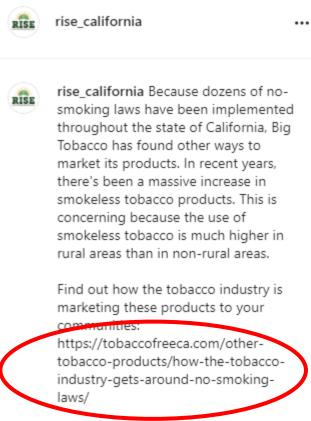
#QuitSmoking



#### **Twitterstorms**

- A sudden flurry of activity about a specific topic on Twitter
- Coordinated through using a campaign specific hashtag
- + Can schedule posts in advance
- Helpful to engage as it is unfolding to retweet relevant tweets
- If used enough can cause it to go
   "trending" on Twitter

#### **Shortening Links**



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VS

rise california RISE ••• rise\_california Did you miss the RISE RISE webinar series on Toxic Tobacco Waste back in October? Fear not! You can now access them for free through the Recorded Webinars section on our website. 🏂 Find them here http://etr.my/RISEWebinars #TobaccoFree #NicotineFree #TobaccoFreeKids #QuitToday #QuitNow #RISEUpAgainstBigTobacco 5w Ы



## **Shortening Links**

- + Used to shorten links on social media
- Especially helpful on Instagram since links are not clickable
- + Most popular
  - <u>Tinyurl.com</u>
  - Bitly.com
- + Allow you to customize back-half of URL
  - tinyurl.com/VirtualDayOfAction2021



# Tagging relevant stakeholders Tagging relevant organizations or legislative members helps amplify your message

- + Can tag on your post/tweet
- + Can tag photo you post
- More people are likely to view and share your post



#### **Tagging relevant stakeholders**



TECC - Tobacco Education Clearinghouse of California Published by HubSpot 2 · September 2, 2020 · S

While #SB793 was just signed by Governor Newsom, the ban does not go into effect until January 1, 2021.

Sign up for the TECC newsletter to stay up-to-date on future educational materials related to the ban: https://hubs.ly/H0vqS\_F0

TobaccoFreeCA Tobacco Prevention Toolkit California Smokers' Helpline - Quit Smoking & Vaping



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#### **Helpful Resources**

tecc

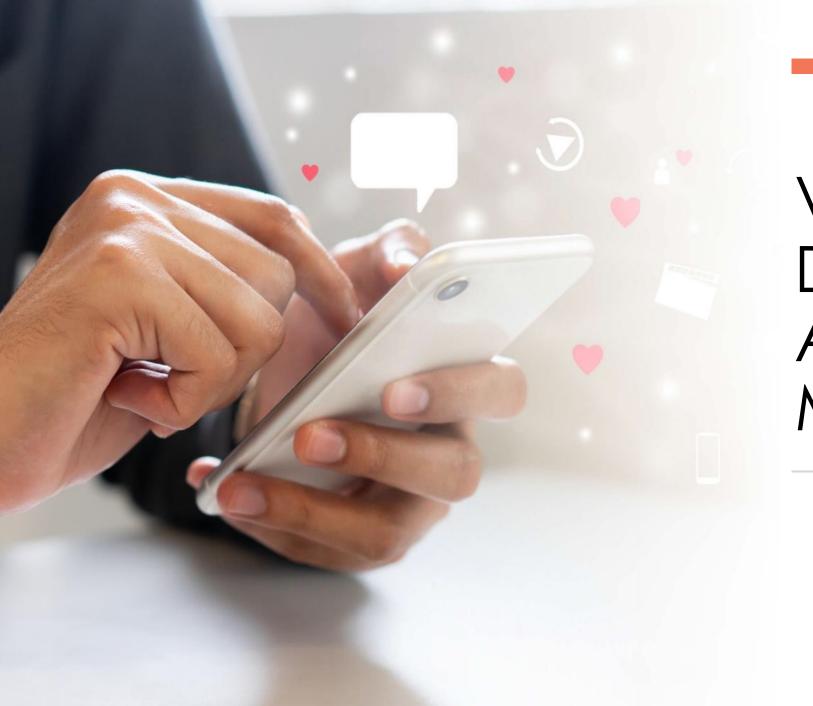
Full "Social Media Savvy"-TECC Webinar, On-Demand https://pages.etr.org/tecc-webinar-december-2020-social-media-toolkit? \_ga=2.71357011.1791047967.1617136033-1479655280.1603466023

TECC Social Media Toolkit https://www.tecc.org/social-media-toolkit/

TECC Messaging Library: https://www.tecc.org/message-library/

TECC Galleries (older CTCP images, products and other useful images) https://www.tecc.org/tobacco-free-image-galleries/





Virtual Day of Action Messages

## I&E VDOA Key Messages



Make it a state priority in 2021 to ensure that every Californian has equitable opportunities to achieve and maintain health and wellness, especially as it relates to tobacco's impact on health justice in our communities.



CALIFORNIA TOBACCO ENDCAME CENTER FOR ORGANIZING AND ENGAGEMENT A project of the American Heart Association. #VoicesAgainstTobacco

Capitol Information & Education Virtual Day of Action 2021

#### CALIFORNIA COMMUNITIES AGAINST THE COMMERCIAL TOBACCO INDUSTRY RAISING OUR VOICES FOR HEALTH JUSTICE

Health justice means bringing communities to the table, so everyone's voices are heard and people from all walks of life achieve the health and wellness they deserve.

#### The Commercial Tobacco Industry Targets California's Diverse Communities

- The tobacco industry targets California's African American, Latino, Asian American Native Hawaiian and Pacific Islander, LGBTQ+, Tribal and rural communities, resulting in higher rates of commercial tobacco product use and tobacco-related disease.<sup>i</sup>
- The tobacco industry has continued to aggressively market its dangerous products to California's diverse communities especially during the COVID-19 pandemic on social media, in print, and at the retail counter.
- The tobacco industry blocked the law (Senate Bill 793) that would have ended the sale of flavored and menthol tobacco products in California. Instead, communities continue to be targeted by an industry intent on profiting off addiction and the death and disease they create.

#### Tobacco is Still the Leading Cause of Death

 Tobacco use remains the leading cause of premature death and disease in California; an estimated 40,000 Californians die each year due to smoking.<sup>ii</sup>

Call Make it a state priority in 2021 to ensure that every Californian has equitable opportunities to achieve and maintain health and wellness, especially as it relates to tobacco's impact on health justice in our communities.



Accessing Virtual Day of Action Messages

# Where are the Messages? Navigating I&E Virtual Day of Action

#### **Event Platform**

"ExpoPass": centralized location of all sessions with descriptions, materials, speakers and to join sessions. Watch for an email around 4/6 with your login information.

#### Where to Find

Hyperlink to social media message library available within sessions.

#### **Event Site**

Centralized location of all social media messages and full library of all event documents.

Watch for an email that the site is open around 4/2. https://organizingtoendtobacco.org/event/virtualdayofaction2021/

#### Where to Find

Copy/Paste from site under Social Media

OR Social Media Handbook (PDF) under Event Materials



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You will receive your "Magic Link"

from <a href="mailto:support@exposent.com">support@exposent.com</a>.

From: "support@exposent.com" <support@exposent.com>
Date: Monday, March 1, 2021 at 3:26 PM
To: "AMY@BDI-EVENTS.COM" <AMY@BDI-EVENTS.COM>
Subject: Access Centers for Spiritual Living Virtual Convention: VISTA 2021 with this Magic Link: Event Code - j73v1210

Welcome to Expo Pass!

Centers for Spiritual Living Virtual Convention: VISTA 2021

An email will be sent from <u>sarah.a.williams@heart.org</u> for you to double check receipt.

Watch for around 4/6.

#### Your Magic Link Has Arrived!

Click the "Magic Link" button below to instantly be transported into your event. Enjoy!

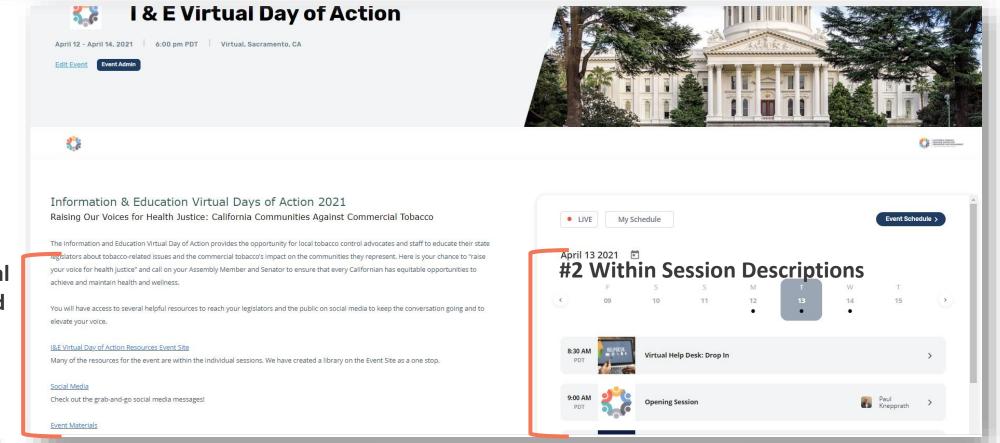


Or, copy this link and paste it into your Chrome web browser: https://app.expopass.com/magic-entrance/8fbdefd7-8d74-45ae-ac00-b2eaf771f008



If you didn't request this email, there's nothing to worry about --- you can safely ignore it.

# Where are the Messages? Event Platform (ExpoPass)



#### #1 Hyperlink to Social Media Library hosted on Event Site



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# Where are the Messages? Messages within Event Sessions

**Click on Session** Some social media message text will be embedded in the session description. Event Schedule > LIVE My Schedule Community April 12 2021 📋 Townhall S Т Monday, April 12 < 10 11 13 14 15 6:00 PM PDT 90 min LOCATION SESSION TYPE Starts in Online Panel Discussion **Community Townhall** 6:00 pm PDT **11 Days** Online 90 min PRESENTING **Eric Batch** Vice President, Advocacy We will kick-off I&E Virtual Day of Action wit er statewide Community Town Hall. Join an esteemed panel of American Heart Association ts who will delve into the question - "Why Tobacco Control i... community-oriented tobacco control experts **Reverend Kelvin Sauls** PRESENTING Coordinator, Strategic Interfaith Partnerships, Community Health Councils & Senior Fellow at the Atlantic Go to Even Eric Watch in Zoom Theater Mode Institute Reverend Vice Lourdes Kristina Isaia President, Kevin Advocacy I ourdes Baezconde-Garbanati CALIFORNIA TOBACCO

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# Navigating I&E Virtual Day of Action Social Media and Event Materials

About ~

Watch for website update around 4/2! Live site text and action buttons will be updated.

Links to:

- Social Media Messaging
- **Event Materials Library**

Materials and messaging will be be updated up until event date.



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Home

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Resources ~

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Information & Education Virtual Day of Action 2021

04/12/21 @ 6:00 pm - 04/14/21 @ 4:30 pm PDT

#### Raising Our Voices for Health Justice: California **Communities Against Commercial Tobacco**

For 2021, it's more like days of action. Join with communities virtually across the State for training, networking, meetings with legislative representatives, and leveraging the tobacco control community's social media power.

CTCP-funded projects are encouraged to share this event flyer with coalition members and community partners; I&E Virtual Days of Action are a great opportunity to engage your tobacco control network and community partners in this statewide event!

Q Search.. I&E Virtual Day of Action 2021 Social Media Event Materials Training Events Intro Upcoming Events Past Events CALENDAR

Q

Primary Link: organizingtoendtobacco.org/event/virtualdayofaction2021/

# Navigating I&E Virtual Day of Action Event Site – Accessing Social Media

**Social Media** will be available for quick copy/paste from the website <u>and</u> in one document in materials library. Some messaging may be embedded in the session descriptions in the Event Platform.

Select Language		Select Platform	Follow instructions	
		English To use these posts:	Facebook	
Home About - Resources - Get Connected Training Events - Su	pport Gateway Contact Us Q Search. Q	Short intro text. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ultrices vitae auctor eu augue ut lectus. Nec dui nunc mattis enim.	To use these Facebook posts: Copy the post in the preferred language. You can use exactly what we wrote or customize the message.	
Social Media Messages for I&E Virtual Day of Action 2021	I&E Virtual Day of Action 2021 Social Media	Facebook	You can use the images we've provided (to download, right click the image, and select "Save image as"), or you can pick your own image. Upload the image to your post, click "Publish", and that's it!	
English Spanish Vietnamese Korean Chinese (Simplified)	English Spanish Vietnamese Korean	Instagram	Ultricies lacus sed turpis tincidunt id aliquet.	
Customar bullers	Chinese (Simplified) Event Materials	Twitter	Lorem ipsum dolor sit amet, consectetur	

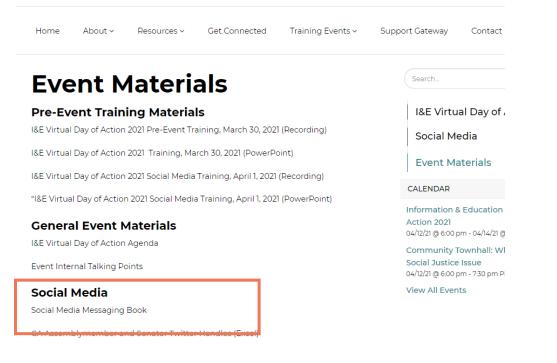


CALIFORNIA TOBACCO ENDGAME CENTER FOR ORGANIZING AND ENGAGEMENT A project of the American Heart Association. The above live around April 2. Not all messages and/or languages will be populated until closer to event date. Please check website periodically. Primary Link: organizingtoendtobacco.org/event/virtualdayofaction2021/

# Navigating I&E Virtual Day of Action Event Site – Materials Library

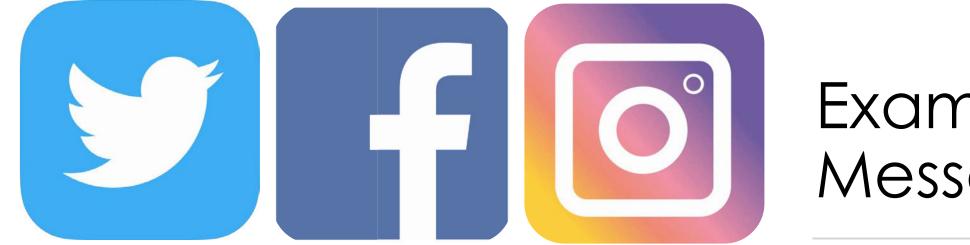
Social Media Messaging Book (PDF) will be available on the Event Materials page.

Translated versions will be available closer to the event date.





Primary Link: organizingtoendtobacco.org/event/virtualdayofaction2021/



# Example Messages

## Example Messages Twitter





CA Tobacco Center for Organizing & Engagement @CATobaccoCenter

The tobacco industry targets California's African American, Latino, Asian American, Native Hawaiian, Pacific Islander, LGBTQ+, Tribal and rural communities, resulting in higher rates of commercial tobacco product use and tobacco-related disease. #VoicesAgainstTobacco

...

3:22 PM · Mar 30, 2021 · Sprinklr

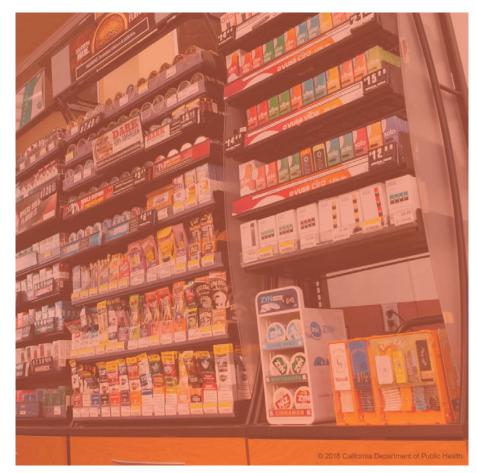




## Example Messages Instagram







The tobacco industry has continued to aggressively market its dangerous products to marginalized communities during the COVID-19 pandemic, on social media, in print, and at the retail counter. We will not stand for it. Join CA communities in the fight for health justice. #VoicesAgainstTobacco

## Example Messages Facebook



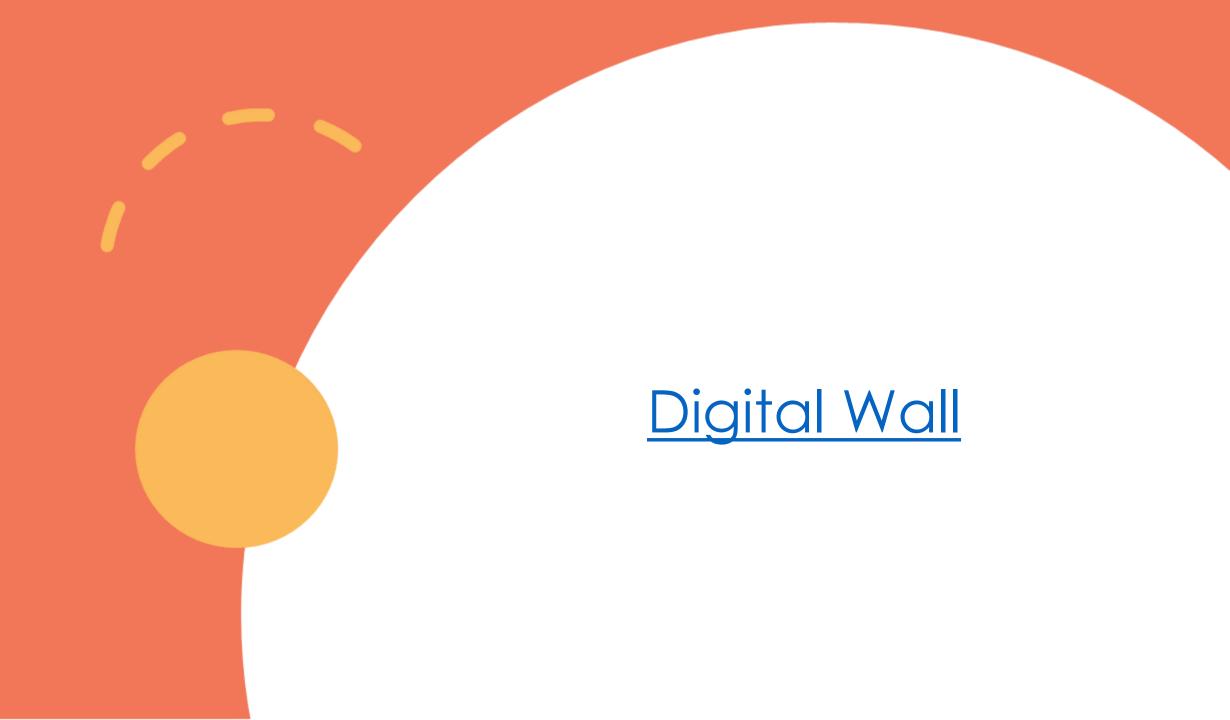


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### April 12 – 14 we're joining the

@CATobaccoEndgameCenterforOrganizingandEngagement to raise our voices for health justice. Tobacco use remains the leading cause of death and disease in California. Are you ready to save lives? Join CA communities against commercial tobacco. #VoicesAgainstTobacco





# Social Media Housekeeping

### Goal

Collectively increase awareness, educate others on the issues, and create community engagement.



#VoicesAgainstTobacco #VoicesForHealthJustice



@CATobaccoEndgameCenterforOrganizi ngAndEngagement



@catobaccocenter

@CATobaccoCenter



## Social Media Schedule and To-Do's

#### **Pre-event Social Media**

#### April 1 – April 11

A minimum of three pre-event posts on Facebook, Instagram, Twitter

- Ask partners and supporters to like, comment, and share your posts
- Promote Town Hall/Virtual Day of Action Livestreams

### **Day-of Social Media Blitz's**

- April 12 (Day 1) Post at 7:20 p.m.
- April 13 (Day 2) Post at 10:30 a.m. & 3:30 p.m.
- April 14 (Day 3) Post at 9 a.m., 10:30 a.m., 3:30 p.m.



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### To-Do's

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- Post something today
- Post frequently on all platforms leading up to VDOA
- Ask colleagues of other organizations to share
- ✓ Tag your legislator
- ✓ Use ready-made posts
- Don't forget hashtags
- Schedule posts ahead of time
- ✓ Post frequently on all platforms during VDOA



# Tips for Increasing Engagement

- Frequency: 1 post per day
- If you have a relevant callto-action that is relevant (how someone can get involved in the cause) add it to the end of your message



CALIFORNIA TOBACCO ENDGAME CENTER FOR ORGANIZING AND ENGAGEMENT A project of the American Heart Association. Twitter

- Frequency: Strive for at least 1 post per hour during the event. A minimum of 2 posts per day but we recommend you post interesting content as frequently as you can.
- Tweet at your legislators twice per day.
- Engage with partners using the #VoicesAgainstTobacco hashtag by replying to their posts or retweeting.



- Frequency: 1 post per day to your feed and up to 3 posts per day to your stories. The goal is to focus on sharing quality content over quantity.
- Engage with partners by commenting on their posts, reposting their content, or sharing their posts to your stories.

# Training Others on Social Media

## Be a Social Media Leader

"If you cut off a spider's leg, it's crippled; if you cut off its head, it dies. But if you cut off a starfish's leg it grows a new one, and the old leg can grow into an entirely new starfish."



## Tips for Training Others



ENDGAME CENTER FOR ORGANIZING AND ENGAGEMENT clect of the American Heart Associatio

Share social media messages and times to post

Provide tools and resources to coalition, advisory board, community members

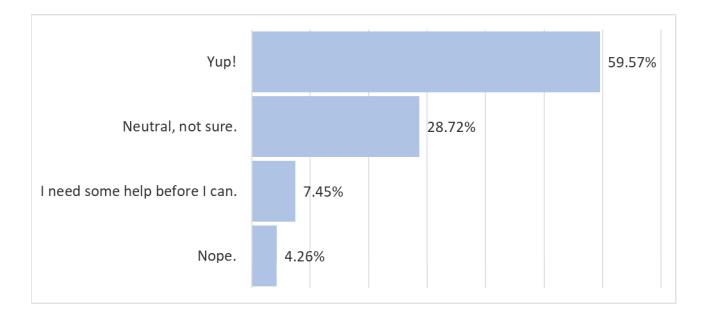
Empower members to post on social media

> Teach how to collaborate with partners and influencers

Create workgroups to work on social media

# Pop Poll Question!

Are you planning on scheduling your posts ahead of time?







# Thank you!

### **Please Take the Feedback Survey**

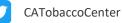
https://www.surveymonkey.com/r/IETraining2021

Contact

Amber Valenzuela, MPH, Field Media Advocacy Manager CA Tobacco Endgame Center for Organizing & Engagement Amber.Valenzuela@heart.org

#### **Technical Assistance**

Submit a Help Request at www.organizingtoendtobacco.org/supportgateway



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